

Testimonials

Hi, Mark, I just wanted to check in and say thank you for the exceptional service we got from Taylor Rental this weekend. People are quick to write to a company to complain, but I wanted to tell you about how pleased we are with our experience with Taylor Rental.

From Heather, who was my first contact, to Dan who came to check our site, right down to Peter and the guys who came to set up and break down, we found everyone to be courteous, professional and just plain nice. They helped me to figure out what I wanted, without over-selling me or pressuring me into things I didn't need.

The day of the set-up, Peter and his crew made sure I was happy with the setup, confirming placement and ensuring I had what I wanted the whole time. They actually thanked me for my business when they left. No one has EVER thanked me for my business! They came today to break down the tent, and remembered my name and asked me how our party went. These are the little things that matter to customers, and I'm sure are the things that will keep you in business for many years to come.

People have choices when it comes to how they spend their money, and a good business knows that and does its best to set itself apart as one that people want to patronize. You have done this, and I know that I will recommend Taylor Rental to as many people as possible.

Again, thank you for giving us such a great experience. It contributed to an all-around great weekend with family and friends.

Kathy Remillard, Weare, NH.

June 3, 2013

