



Our Warranty

- Trees, shrubs, and perennials are warranted for one year from the date of purchase- see details below*
- Store merchandise, giftware, and hard goods are warranted for 30 days from the date of purchase
See details below for holiday merchandise.
- Annuals, tropical plants, houseplants, replacement plants, and clearance items are not warranted

Return Policy

- Return of saleable plants and merchandise purchased on personal account or with an original store receipt will result in a refund issued using the payment method tendered. Refunds for check tendered purchases will be refunded in cash after a 14 day waiting period.
- Return of unsaleable plants and merchandise within the warranted period purchased on personal account or with an original store receipt will result in a store credit memo for the purchased price. Store credit memos must be used within one year of the date issued.

REPLACEMENTS PLANTS ARE NOT WARRANTIED

- Return of any merchandise with a gift receipt will result in a store credit memo

Holiday Merchandise Policy

- Holiday Merchandise is warranted for 14 days from the date of purchase.
- The FINAL DAY for all holiday merchandise returns is December 15th.

*Trees, shrubs, and perennials are warranted against death for a period of one year. Plant material is not warranted against frost damage or wind damage. Plymouth Nursery reserves the right to deny a plant warranty if neglect or mishandling of a plant is evident.

Plants are living things that required water and proper care. If you are unsure of how to care for your plant, please speak to one of our plant experts for information.