

EQUIPMENT RENTAL POLICY

PAYMENTS

All rentals are paid in advance unless you have an established account or different arrangements are made prior to your rental period. We accept Visa, Master Card, American Express, Discover, and personal check with ID; cash accepted on most items.

IDENTIFICATION

We require a valid driver license for MD, WV, PA customers and for out of state customers a major credit card in addition to a valid driver license. Customers outside our general rental area may also be asked to leave a security deposit. This deposit amount will vary depending on the item being rented.

RESERVATIONS

Rental items can either be reserved by giving us a phone call or by stopping at our store location. There is no charge to reserve your rental items; however, if you need to cancel or change your reservation let us know ASAP, so we can free up the equipment for other customers. Reservations are recommended, especially on weekends, holidays, and other busy times.

DEPOSITS

Deposits vary depending on rental item; some require cleaning deposits, some fuel deposits, etc. There could also be an additional deposit for out of area rentals.

DAMAGE WAIVER PLAN

Some rental contracts have an additional 6% damage waiver charge added to protect you against accidental damage to rented equipment. This is optional and can be declined at time of rental. If declined you may be required to leave an additional deposit to cover unexpected damages.

STANDARD RENTAL RATES

Minimum Rate- Varies from 4 hours to 1 day depending on equipment. All Scaffolding Rental is a minimum of weekly rate.

Day Rate – 24 consecutive hours.

Week Rate- 7 consecutive days.

Month Rate- 28 consecutive days.

Note: All standard rental rates are based on not exceeding 8 hours of use per day, 56 hours of use per week or 224 hours of use per 4 week period. Additional usage will be charged accordingly on hourly metered rental equipment, check with store for details.

OVERNIGHT RENTAL RATES DURING THE WEEK

Pickup after 3:00PM and return by 9:00AM the next morning, 4 hour rental charge.

WEEKEND RENTAL RATES

Pickup Saturday between 8:00AM-2:00PM and return by Monday 9:00AM, 1 day rental charge

HOLIDAY RENTAL RATES

Pickup business day before and return by 9:00AM next business day, 1 day rental charge
(New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving, Christmas)

FUEL

Some rental equipment runs on gasoline, while others use diesel fuel. It is important for the customer to be aware of the equipment's fuel type at time of rental. Equipment requiring fuel will be full at the time of rental. On larger rental equipment we require a fuel deposit and you will be charged for actual gallons used when equipment is returned. Smaller gasoline equipment, however, is rented with a full fuel tank and should be refueled by the customer before returning. Since there is such a wide range of fuel consumption on rental equipment you will have to check each piece individually for the specific fuel deposit.

DELIVERY

Delivery and pickup is available with reasonable rates. Please call for the charge to your specific location. Deliveries and pickups must be scheduled in advance; however, we will make every effort to accommodate deliveries with short notice. If you prefer, you may pick up and return items to and from our location.

TRAILERS AND TOWING

Trailer towing capacities are restricted according to the size of the vehicle towing the trailer. Vehicles towing trailers must be sized properly. If you are not comfortable towing a trailer, we always have delivery available with reasonable rates. Customers are always responsible for securing loads. American Rent All reserves the right to refuse rental to customers with unsafe or unsuitable trailers hauling equipment.

EQUIPMENT OPERATION

Operating instructions are given at the time of pickup. We request that the person operating equipment be present at the time of pickup for operating instructions/directions. If you ever have questions about the proper operation of rental item, please don't hesitate to ask. Our rental staff will help resolve any of your questions and concerns. Our rental equipment is maintained to the highest standards; however, occasionally you may encounter difficulties even when proper procedures are followed. In the rare case where the problem cannot be solved, we will do everything possible including providing substitute equipment for you to complete your project. American Rent All is committed to provide the best equipment possible along with the highest level of customer service throughout your entire project. There is additional charge for any equipment returned dirty.

For full details and conditions, refer to our Rental Contract.

AMERICAN RENT ALL
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Rental rates are subject to change without notice.
Rental charges do not include sales tax.