

Program Details:

- Buy 12 bags/can cases (same size & brand) of the selected brands of pet food and receive a certificate in the mail for a 1 FREE bag or can case of the same size and brand. Bag Pet Food and Can Cases are two different programs.
- Customers must be on the FREE Pet Depot Rewards program to qualify.
- This is an ongoing program with Pet Depot Rewards.
- All items included in the buy 12 get 1 free program earn .5 point every dollar spent instead of the 1 point for every dollar spent on all other items at Pet Depot with Rewards card.
- All purchases are calculated within our Rewards system. No need to keep up with receipts or UPC codes. When free bag is redeemed, customer must pay the SALES TAX.
- Dog and Cat food brands included are Earthborn Holistic, NutriSource, Blue Buffalo, Natural Balance, Pro Pac Ultimates, Tuffy's Gold & Canidae.

FAQ for Pet Depot Rewards Buy 12 Get 1 Free Pet Food Program:

Q: When is the start date for program?

A: Jan. 1st 2015. All purchases from 1/01/15 until now will qualify for the new program.

Q: What if I already have a paper program started?

A: Just bring in your paperwork for the program already in the works. After we verify the bags/cases purchased, we then add those purchases to your new online program.

Q: How can I check my status of bags/cases purchased?

A: Please go online to www.petdepotrewards.com and sign into your free account. Please wait a few days before checking your program status. If you have not setup your account, please follow the instructions on the page.

Q: If I purchase different brands and sizes of bags/cases, are they all on the same program?

A: No. Each size and brand is on its own program. For instance, if you purchase 6 bags of Earthborn Holistic 14lb bags and then purchase 6 bags of 28lb bags, you will have 2 programs started. You will still have to purchase 6 more bags of each size to qualify for the FREE bag. Case of cans of each size have their own Buy 12 Get 1 Free program too.

Q: Can I purchase different flavors of brands and they still qualify for the same program?

A: Yes, as long as they are of the same size and brand. For example: Purchasing 6 bags of Earthborn Adult Vantage 5# bags and 6 bags of Earthborn Coastal Catch 5# bags qualify as the same program.

Q: After I reach my 12 bags or cases, when will my FREE certificate be mailed?

A: The in home date for the free certificate will be 1 month after your last bag/case purchased.

Q: What if my brand of Pet food is not listed?

A: We are working hard to have all brands available on this program. We have contacted all of our remaining brands to seek their approval for participation with our program. We will keep you posted on newly added pet food brands.

See store associate for complete details.